

**Issues**

- § Cultural misunderstanding between a client leadership team in the UK and a supplier delivery team based in India

**Methodology and Tools**

- § Cultural differences diagnostics
- § Performance Zones diagnostics
- § Conflict Resolution tools
- § Team building tools
- § High performing team facilitation

**Results and Benefits**

- § A 7 figure £ error discovered as a result of a team exercise during the programme
- § Successful working relationship built to deliver the project

